IN THE UNITED STATES COURT OF FEDERAL CLAIMS BID PROTEST

| FMS INVESTMENT CORP., et al., |) |
|--------------------------------|---|
| |) |
| Plaintiffs, |) |
| |) |
| V. |) |
| |) |
| THE UNITED STATES, |) |
| |) |
| Defendant, |) |
| |) |
| and |) |
| |) |
| PERFORMANT RECOVERY, INC., and |) |
| WINDHAM PROFESSIONALS, INC. |) |
| |) |
| Intervenor-Defendants. |) |

No. 18-204C (consolidated)

Judge Thomas C. Wheeler

NOTICE

The Department of Education (ED) has completed its review of the solicitation under protest. *See* ECF Nos. 149, 154. The solicitation will be cancelled due to a substantial change in the requirements to perform collection and administrative resolution activities on defaulted Federal student loan debts. In the future, ED plans to significantly enhance its engagement at the 90-day delinquency mark in an effort to help borrowers more effectively manage their Federal student loan debt. ED expects these enhanced outreach efforts to reduce the volume of borrowers that default, improve customer service to delinquent borrowers, and lower overall delinquency levels. The current private collection agencies (PCA) under contract with ED have sufficient capacity to absorb the number of accounts expected to need debt collection services while the process for transitioning to the new approach is developed and implemented. Therefore, additional PCA contract work is not currently needed. ED will cancel the solicitation and terminate for convenience the awards to

Performant Recovery, Inc. and Windham Professionals, Inc. on or after May 7, 2018.

Following those actions, we will move to dismiss this consolidated action as moot.

Respectfully submitted,

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ROBERT E. KIRSCHMAN, JR. Director

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May 3, 2018

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